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routine collection costs associated with preparing letters or notices or with making personal contacts with the borrower (e.g., local and long-distance telephone calls).

(h) Special allowance. Pursuant to §682.412(c), a lender may charge a borrower the amount of special allowance paid by the Secretary on behalf of the borrower.

(Authority: 20 U.S.C. 1077, 1078, 1078–1, 1078–2, 1078–3, 1079, 1082, 1087–1, 1091a)

[57 FR 60323, Dec. 18, 1992, as amended at 59 FR 22475, Apr. 29, 1994; 59 FR 61427, Nov. 30, 1994; 61 FR 60486, Nov. 27, 1996; 62 FR 63434, Nov. 28, 1997; 64 FR 18976, Apr. 16, 1999; 64 FR 58953, Nov. 1, 1999; 66 FR 34762, June 29, 2001; 71 FR 45700, Aug. 9, 2006; 72 FR 62000, Nov. 1, 2007; 74 FR 55991, Oct. 29, 2009]

§682.203 Responsible parties.

(a) Delegation of functions. A school, lender, or guaranty agency may contract or otherwise delegate the performance of its functions under the Act and this part to a servicing agency or other party. This contracting or other delegation of functions does not relieve the school, lender, or guaranty agency of its duty to comply with the requirements of the Act and this part.

(b) Trustee responsibility. A lender that holds a loan in its capacity as a trustee assumes responsibility for complying with all statutory and regulatory requirements imposed on any other holders of a loan.

(Authority: 20 U.S.C. 1082)

§ 682.204 Maximum loan amounts.

- (a) Stafford Loan Program annual limits. (1) In the case of an undergraduate student who has not successfully completed the first year of a program of undergraduate education, the total amount the student may borrow for any academic year of study under the Stafford Loan Program in combination with the Federal Direct Stafford/Ford Loan Program may not exceed the following:
- (i) \$2,625, or, for a loan disbursed on or after July 1, 2007, \$3,500, for a program of study of at least a full academic year in length.
- (ii) For a one-year program of study with less than a full academic year remaining, the amount that is the same ratio to \$2,625, or, for a loan disbursed on or after July 1, 2007, \$3,500, as the—

Number of semester, trimester, quarter, or clock hours enrolled

Number of semester, trimester, quarter, or clock hours in academic year.

(iii) For a program of study that is less than a full academic year in length, the amount that is the same ratio to \$2,625, or, for a loan disbursed on or after July 1, 2007, \$3,500 as the lesser of the—

Number of semester, trimester, quarter or clock hours enrolled

Number of semester, trimester, quarter, or clock hours in academic year

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Number of weeks in program

Number of weeks in academic year.

(2) In the case of a student who has successfully completed the first year of an undergraduate program but has not successfully completed the second year of an undergraduate program, the total amount the student may borrow for any academic year of study under the Stafford Loan Program in combination with the Federal Direct Stafford/Ford

Loan Program may not exceed the following:

- (i) \$3,500, or, for a loan disbursed on or after July 1, 2007, \$4,500, for a program whose length is at least a full academic year in length.
- (ii) For a program of study with less than a full academic year remaining, an amount that is the same ratio to